

BRIGHAM YOUNG  
UNIVERSITY  
IDAHO


October 1, 2004

Dear Jaren,

I want to thank you for the exceptional job you did cabling the Student Health Center. I was excited the first time I saw the telecommunication room, because everything looked so professional and in order. I thought it was a fine example of how a telecommunication room should look. I immediately thought we would have to find some special way to thank you and so that is why we are taking you out to lunch today. Even though it is a couple of months overdue, please enjoy this small token of our appreciation.

System Tech has always been very good to work with us to make sure things are done the way we want them and to ask questions when there is any doubt. You have continued this fine tradition that has made our difficult job a little bit easier. I look forward to our continuing relationship as you take on other projects for the campus.

Sincerely,

A handwritten signature in cursive script that reads "Gaylen Jensen". The signature is written in black ink and is positioned above the printed name and title.

Gaylen Jensen  
Director of Telecommunications

CC: Troy Mortensen