

March 11, 2002

MEMO FROM: Dan Braxton

SUBJECT: Letter of Reference for System Tech, Inc.

Over the past several years Santa Clara Plastics (SCP) has contracted System Tech to perform cabling services for both fiber optics and copper for our data and voice applications. The services performed consisted of installing, splicing, termination, testing and emergency repair of our fiber optics and copper infrastructure.

The work that they provided was to the high standard that we expect of a vendor. Their responsiveness was outstanding especially when our network was down due to a broken fiber. They quickly dispatched a technician onsite, tested and located the problem, spliced the fiber and restored the services.

All work performed has been completed as specified, on time and within budget. SCP feels that we have a good working relationship with System Tech and would not hesitate to use their services in the future.

If you have any questions about System Tech, Inc services on any of these projects, you can contact me at 208-850-6541.

Sincerely,

Dan Braxton
Title